

PARTS BULLETIN



Continental Girbau • Girbau Industrial • Sports Laundry Systems
Onepress • Poseidon Textile Care • LG Commercial • Econo

Reference	Subject	Date
PB-149	LG Washer Circuit Board Change	1/24/2022
Product	GCWM1069CS7, GCWM1069CD7, GCWM1069QS7, GCWM1069QD7	

Summary

1. LG washing machines (model number GCWM1069***) manufactured after November 2021 have new software included in both Front Display and Rear Control circuit boards. This software is not backwards compatible for machines manufactured prior to November 2021. All future Front Display and Rear Control circuit boards will have the updated software.
2. An incompatibility between the Front Display and Rear Control circuit boards will result in a blank display.
3. If needed, software can be easily updated with the use of a software dongle. The circuit board needs to physically be in the machine to update the software. Contact GNA Technical Service if you need a dongle to update software.



4. A factory reset (EEPT) will have to be performed whenever you replace a circuit board or update the software.

Machine Serial Number Information

1. The date of manufacture is the first three numbers in the serial number of a machine.
2. Serial number 107KWUC8Z766 was manufactured in 2021 / July
3. Serial number 010KWUC8Z766 was manufactured in 2020 / October

Circuit Board Date Codes

1. You can verify the age of the circuit boards by looking at the date code listed on the circuit boards. It is listed in a yymmdd format.
 - a. 210901 → manufactured, 2021, September 01



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Administration

- 1. Machines out of warranty manufactured prior to November 2021**
 - a. Order a replacement circuit board.
 - b. To reduce further financial impact, update the software on the other circuit board with the dongle to bring it up to the current rev.
- 2. Machines in warranty manufactured prior to November 2021**
 - a. Order both Front Display and Rear Control circuit boards.
 - b. Both Front Display and Rear Control circuit boards will be covered under the standard LG warranty
- 3. Machines manufactured November 2021 and newer**
 - a. Order just the specific board that is bad
 - b. Standard LG warranty will apply

Part Numbers

Model Number	Designator	Part Number
GCWM1069CS7	A450	EBR86778404
GCWM1069CS7	F110	EBR83442832
GCWM1069CD7	A450	EBR86778404
GCWM1069CD7	F110	EBR83442845
GCWM1069QS7	A450	EBR86778404
GCWM1069QS7	F110	EBR83442832
GCWM1069QD7	A450	EBR86778404
GCWM1069QD7	F110	EBR83442845

A450 → Rear Control Circuit Board

F110 → Front Display Circuit Board



Always follow the warnings and procedures in the corresponding equipment instruction manual.